

# **NEED TO REPORT A STUDENT/COMMUNITY RELATED ISSUE?**

The Johns Hopkins University Student/Community Liaison is available Thursday, Friday and Saturday nights and Tuesday and Wednesday days (when school is in session) to assist with problems arising between students and community members. The Student/Community Liaison position was created to assist with noise, trash and yard maintenance issues as well as to help students transition from dormitory resident to community member.

## **For Noise Complaints:**

1. Please call 410-516-4600 to report a *current* complaint. If the Student/Community Liaison is on duty, she will be dispatched to the location to meet with the offending parties and will try to alleviate the problem. If the Liaison is not on duty, Campus Safety and Security will dispatch an officer.
2. If the complaint is warranted and is not alleviated on the first visit, the Dean of Students will be notified the following business day. When warranted, discipline measures through the Dean of Students office are instituted and range from warning through probation to suspension.
3. Callers may remain anonymous.

## **For Trash or Yard maintenance issues:**

1. Please call 410-516-2359 or email [Liaison@jhu.edu](mailto:Liaison@jhu.edu) to report these issues.
2. Students may borrow lawn maintenance equipment and hand tools through the Student/Community Liaison's office. Students may call or email to reserve a time to use the equipment.

The Office of the Dean of Students, the Student/Community Liaison and the Office of Community Affairs would like to encourage our students and their neighbors to take the time to get to know each other. Often, issues like those above can be resolved before outside intervention is necessary.

Carrie Bennett

Johns Hopkins Student/Community Liaison

[liaison@jhu.edu](mailto:liaison@jhu.edu)

Office hours Tuesday and Wednesday 9am to 5pm call 410-516-2359

Patrol hours Thursday, Friday and Saturdays 8pm to 4am call 410-516-4600